

Ministry of Corporate Affairs



Investor Education and Protection Fund Authority (IEPFA) Set to Launch Integrated Portal to Simplify Claims and Strengthen Grievance Redressal

Companies Urged to Submit Details Promptly for the Portal operation; Low-Value Claims to be Simplified, Call Center Launched for better Support

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The Investor Education and Protection Fund Authority (IEPFA) is in the final phase of testing its **Integrated Portal**, a unified digital platform designed to streamline claim processes and enhance accessibility for both investors and companies. The portal will integrate key stakeholders—including depositories and the Public Financial Management System (PFMS)—to provide a seamless and efficient experience.

To ensure the accuracy of data submitted by companies and enable smooth claim processing, **public notices under Rule 1(A)** have been published on the official IEPFA website. These notices urge companies that have not yet uploaded their IEPF-1/7 SRNs along with the prescribed Excel template to complete the process at the earliest. Timely compliance is crucial for uninterrupted claim processing.

In parallel, IEPFA is undertaking a **comprehensive review of documentation requirements for low-value claims**, with the aim of introducing a simplified and faster claim settlement approach. Additionally, to strengthen its grievance redressal system, IEPFA is launching an **Integrated Call Center** that will offer more efficient, responsive, and stakeholder-friendly communication.

While these technological and procedural upgrades are being implemented, **minor temporary disruptions** may occur. IEPFA sincerely regrets any inconvenience and seeks the continued cooperation of stakeholders as it works towards building a more robust and investor-centric ecosystem.

About IEPFA

The **Investor Education and Protection Fund Authority (IEPFA)**, functioning under the Ministry of Corporate Affairs, Government of India, is dedicated to safeguarding investor interests by facilitating the return of unclaimed shares and dividends and advancing financial literacy nationwide.

Through flagship initiatives such as **Niveshak Didi**, **Niveshak Panchayat**, and **Niveshak Shivr**, IEPFA empowers individuals to make informed financial choices and fosters a financially aware citizenry.

Website: www.iepf.gov.in

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