

NPCI/UPI/OC 208B/2025-26

Aug 01, 2025

To,

All Members of Unified Payment Interface (UPI)

Subject – Addendum to implementation of NRP & PRD Process & arbitration guidelines

Reference may be taken from circular No. NPCI/UPI/OC 208/2024-25 dated 03rd Oct 2024 & NPCI/UPI/OC 208A/2024-25 dated 30th Jun 2025, please note due to unforeseen circumstances go-live date has been re-scheduled to August 20, 2025.

Kindly disseminate the information contained herein to the concerned officials.

With warm regards,

SD/-
Giridhar GM
Chief – Customer Success