



बेटी बचाओ  
बेटी पढ़ाओ

भारतीय रिज़र्व बैंक  
RESERVE BANK OF INDIA

[www.rbi.org.in](http://www.rbi.org.in)

RBI/2025-26/171

CO.DPSS.ODD.No.S1073/06-08-024/2025-2026

January 01, 2026

To

All White Label ATM Operators

Madam / Dear Sir,

**Returns – Department of Payment and Settlement Systems – Submission in CIMS**

Following the launch of the next generation datawarehouse of the Reserve Bank of India i.e. Centralised Information Management System (CIMS), it has now been decided to commence the reporting of the following return in CIMS:

Sr. No.	Return Name	Return Code	Frequency
1	WLA Statistics	R330	Monthly

2. Accordingly, you are advised to submit the return listed above on the CIMS portal (<https://cims.rbi.org.in/#/login>) for the reporting period December 2025 onwards as per the reporting guidelines.

3. The Admin Users for each reporting entity have been created in CIMS. The login credentials for the users who will be submitting this return need to be created by the Admin Users of the respective entity.

4. As per the extant practice, the return for every month should be submitted by the 7<sup>th</sup> of the succeeding month (i.e. return for December 2025 should be submitted by January 07, 2026). This is issued under Section 12 read with Section 19 of the Payment and Settlement Systems Act, 2007. Non-compliance with the instruction will be liable to penal action.

Yours faithfully,

(Saurabh Nath)  
Chief General Manager

भुगतान और निपटान प्रणाली विभाग, केंद्रीय कार्यालय, 14वीं मंजिल, केंद्रीय कार्यालय भवन, शहीद भगत सिंह मार्ग, फोर्ट, मुम्बई - 400 001

फोन: (91-22) 2264 4995, फैक्स Fax: (91-22) 2265 9566, 2269 1557, ई-मेल: [cgmdpssco@rbi.org.in](mailto:cgmdpssco@rbi.org.in)

Department of Payment and settlement Systems, Central Office, 14<sup>th</sup> Floor, Central Office Building, Shahid Bhagat Singh Road, Fort, Mumbai – 400 001.

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RBI/2025-26/172

CO.DPSS.ODD.No.S1074/06-08-024/2025-2026

January 01, 2026

To

All Prepaid Payment Instrument (PPI) Issuers

Madam / Dear Sir,

**Returns – Department of Payment and Settlement Systems – Submission in CIMS**

Following the launch of the next generation datawarehouse of the Reserve Bank of India i.e. Centralised Information Management System (CIMS), it has now been decided to commence the reporting of the following returns in CIMS:

Sr. No.	Return Name	Return Code	Frequency
1	PPI Statistics	R100	Monthly
2	PPI Customer Grievances	R360	Quarterly

2. Accordingly, you are advised to submit the PPI Statistics return for the reporting period December 2025 onwards and the PPI Customer Grievances return for the reporting quarter December 2025 onwards, on the CIMS portal (<https://cims.rbi.org.in/#/login>), as per the reporting guidelines.

3. The Admin Users for each reporting entity have been created in CIMS. The login credentials for the users who will be submitting these two returns need to be created by the Admin Users of the respective entity.

4. As per the extant practice, the returns for every month should be submitted by the 7<sup>th</sup> of the succeeding month (i.e. return for December 2025 should be submitted by January 07, 2026). Further, the returns for every quarter should be submitted by the 10<sup>th</sup> of the succeeding month (i.e. return for December 2025 quarter should be submitted by January 10, 2026). This is issued under Section 12 read with Section 19 of the Payment and Settlement Systems Act, 2007. Non-compliance with the instruction will be liable to penal action.

Yours faithfully,

(Saurabh Nath)  
Chief General Manager

भुगतान और निपटान प्रणाली विभाग, केंद्रीय कार्यालय, 14वीं मंजिल, केंद्रीय कार्यालय भवन, शहीद भगत सिंह मार्ग, फोर्ट, मुम्बई - 400 001

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RBI/2025-26/170

CO.DPSS.ODD.No.S1072/06-08-024/2025-2026

January 01, 2026

To

All MTSS Overseas Principals

Madam / Dear Sir,

**Returns – Department of Payment and Settlement Systems – Submission in CIMS**

Following the launch of the next generation datawarehouse of the Reserve Bank of India i.e. Centralised Information Management System (CIMS), it has now been decided to commence the reporting of the following return in CIMS:

Sr. No.	Return Name	Return Code	Frequency
1	MTSS Business	R103	Monthly

2. Accordingly, you are advised to submit the return listed above on the CIMS portal (<https://cims.rbi.org.in/#/login>) for the reporting period December 2025 onwards as per the reporting guidelines.

3. The Admin Users for each reporting entity have been created in CIMS. The login credentials for the users who will be submitting this return need to be created by the Admin Users of the respective entity.

4. As per the extant practice, the returns for every month should be submitted by the 7<sup>th</sup> of the succeeding month (i.e. return for December 2025 should be submitted by January 07, 2026). This is issued under Section 12 read with Section 19 of the Payment and Settlement Systems Act, 2007. Non-compliance with the instruction will be liable to penal action.

Yours faithfully,

(Saurabh Nath)  
Chief General Manager

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